

Suppliers goals for 2025

(unless otherwise specified by amendment)

Monthly supplier evaluation – automotive:

- Cumulative PPM value for 12 months – 5 000
- Number of complaints for 12 months – 4
- On-time delivery – 80%

Annual supplier evaluation:

- Cumulative PPM value – 5 000
- On-time delivery – 80%
- Number of closed PPAP submissions – 90%
- Reimbursed complaint costs – 90%
- Complaint resolution time – 17 working days